

KDealer Training





KDealer



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SALES TRAINING

	2020 Stinger GT Indigo SE ...	7/13/2020
	2020_Sportage_PRG	3/10/2020
	2020_Niro_HEV_PHEV_PRG	1/17/2020
	2020 Optima_Special_Editio..	12/18/2019
	2020_Soul_PRG	11/19/2019

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PARTS TRAINING RESOURCES

	2021_Sportage_PRG_comments..	7/23/2020
	2021_Forte_PRG	7/15/2020
	2020 Stinger GT Indigo SE ...	7/13/2020
	2021_K5_PRG	7/1/2020
	14810_2020_Soul_X-Line	6/19/2020

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SERVICE TRAINING RESOURCES

	2021_K5_PRG	7/1/2020
	2020_Sportage_PRG	3/10/2020
	2020_Niro_HEV_PHEV_PRG	1/17/2020
	2020_Soul_PRG	11/19/2019
	2020_Sorento_PRG	10/17/2019

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TECHNICAL TRAINING RESOURCES

	Tech Times 23-5	11/12/2020
	Tech Times 23-4	9/4/2020
	Tech Times 23-3	7/20/2020
	Tech Times 22-5	10/18/2019
	Tech Times 22-4	9/6/2019

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UVO

	UVO System Voice Commands..	4/21/2014
	May2018_Embedded_UVO_Serv..	5/25/2018
	Embedded Platform UVO Ser..	5/25/2018
	February2018_UVO Service ...	2/13/2018
	Connected Platform UVO Se..	2/13/2018

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MPG DOCUMENTS

	Dealer Update Kia MPG Class Se..	12/6/2019
	Kia EPA Settlement	11/3/2014
	Warranty Bulletin 2012-20	4/21/2014
	MPG Dealer Letter	4/21/2014

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Kia University Mission



Kia University

MISSION

Elevate KMA dealer network operational effectiveness through the development of PEOPLE, PROCESS, SYSTEMS, and CULTURE as measured by the appropriate key performance indicators



SALES TRAINING



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SERVICE TRAINING



TECHNICAL TRAINING



ELITE CERTIFICATION



CONSUMER EDUCATION



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